

# Citizens Advice Bureau

Andrew Hitchcock ~ Service Manager

Citizens Advice Bureau in Dover and Deal is a local charity that serves people at the heart of the community. We advise people on their rights and responsibilities on matters such as debt, welfare benefits, housing, consumer and employment. The service is free and impartial.

The work we do is varied. Among other things we can assist in completing applications to the Employment Tribunal, help clients renegotiate their debts, advise on bankruptcies and undertake benefit checks.

With our clients' permission we also do social policy work. This involves the Citizens Advice Bureau lobbying the government or local authority in order to change policies or laws that are having a negative impact on people's lives.

Our volunteers take on many roles in the Citizens Advice. Some of the roles available are for advisors, support staff,

fundraisers and trustees. Our advisers do face to face interviews, telephone advice, gateway interviews and outreach sessions. Our support staff undertakes administration, social policy work and projects.

Volunteering with the Citizens Advice provides an opportunity to learn new skills and to develop existing ones. Citizens Advice training is accredited by the Open College Network, and is respected and valued throughout the advice sector. Volunteers will develop skills in a number of valuable areas like communication and dealing with the public, as well as increasing self-confidence through practical hands on experience.

We can be contacted for more information or a volunteer application form by phoning 0844 8487978. Our offices are located at the Maison Dieu Gardens, Dover CT16 1RW and at 26 Victoria Road, Deal CT14 7BJ.

## COWGATE CEMETERY

Jeremy Cope

After the business of drug misuse at the cemetery we seem to have returned to an idyllic normality with this delightful summer weather. We are now mowing (strimming) the grass following the summer growth and seemingly well up to date. This has led a couple of our members confidently proposing our projects team should take on new tasks. Which leads to a reminder to any

members who would like to join our merry band - contacts are Jeremy Cope on 01304 211348 email [jeremyclope@willersley.plus.com](mailto:jeremyclope@willersley.plus.com) or Barry Late on 01304 826286 email [barry@late697.plus.com](mailto:barry@late697.plus.com)

And don't forget if you are near Cowgate or walking over the Western Heights the cemetery is well worth a visit.